

Wireless Operations Manager

We are looking for a Wireless Operations Manager who will oversee and coordinate all the business activities; such the marketing, deployment, installation, commissioning, operation, and maintenance of Broadband Wireless Sites.

RESPONSIBILITIES:

- Oversees the overall management and performance of wireless business operation.
- Serves as single point of contact for all problems in the Operations environment; aggressively pursues root causes for service failures and communicates regularly to the General Manager.
- Assists with new site build up and development.
- Develops or coordinates the implementation of marketing, advertising and sales plans for current and new sites.
- Recruit, manage and develop a team of field technicians.
- Provide second level support for customer complaints, suggestions, and concerns.
- Other duties as assigned.

POSITION REQUIREMENTS:

- Bachelor's Degree in Business or related field preferred.
- Must have minimum of 7 years people management experience and demonstrated ability to organize and motivate a team of technicians.
- Prior program management or experience in the technology sector and wireless industry.
- Prior experience successfully managing external customer/partner relationships.
- Knowledge of the technical aspects of wireless networks technologies and standards, including the CRMS build out and operation.
- Excellent written and verbal communication skills/presentation skills

Experience in the following areas is a plus but not required:

- Cisco Certifications (CCNA, CCDP, CCNP) or Microsoft Certifications (MSCE or a minimum of MCP)
- Knowledge of Linux Based Systems

Apply for this position if you seek a challenging Long Term Career Opportunity with a stable and a growing company. We are Equal Opportunity Employment company. Please apply to hr@frccorp.com .